Meeting Mission: Crafting Workouts and Modifications that Serve You and Your Borrower
Wednesday, September 27th

Agenda

- Welcome
- Meet Your Facilitators
- Our Roadmap to “Speed Dating”
- Two Rounds of “Speed Dating”
  - Key Question
  - Small Group Case Study Discussion
  - Large Group Debrief
- Closing
Dawn Johnson

• **Job**: Vice President and Chief Portfolio Officer, Community Reinvestment Fund, Inc.
• **Focus**: Managing diverse loan portfolios
• **Passion**: “Work worth doing” - Sandra Day O’Connor
• **First Industry Gig**: Operations Analyst for a “creative” lender
• **Fun Fact**: I knit in public!

Nelly Rojas-Moreno

• **Job**: Chief Credit Officer, LiftFund
• **Focus**: Micro and small business lending and support
• **Passion**: Innovative risk assessment models
• **First Industry Gig**: Funds Disbursement for “Mujeres in Solidaridad” SEDESOL(SLP,MX)
• **Fun Fact**: I love camping and my San Antonio Spurs!
Michelle Volpe

- **Job:** President, Boston Community Loan Fund
- **Focus:** Financing for affordable housing; community facilities and mixed-use projects.
- **Passion:** Harnessing the flexibility of CDFI’s to create healthier communities.
- **First Industry Gig:** Intern for Self-Help Credit Union.
- **Fun Fact:** I am surrounded by crazy artists at home!

Kristen Stambach

- **Job:** Director of Lending, Four Bands Community Fund
- **Focus:** Micro, small business and consumer (credit builder) lending.
- **Passion:** Helping people build financial confidence.
- **First Industry Gig:** Youth Program Coordinator at Four Bands Community Fund.
- **Fun Fact:** I have a donkey named Franklin and he is super cool.
Leslie Hoffman

- **Job**: Principal, LEH Consulting Group
- **Focus**: Micro and small business lending
- **Passion**: Mission-centered collections
- **First Industry Gig**: Communications manager for Accion in Albuquerque
- **Fun Fact**: I am a gearhead.

Rules of the Speed-Dating Road

- Pick one to two groups.
- Each group gets 20 minutes.
- The group leader(s) will present a case study that explores a guiding question.
- Work together to create space for dialogue.
- Have fun!
Small Business  
Dawn and Nelly

Microenterprise  
Kristen and Leslie

Community Facilities and Housing  
Michelle

Question #1: Is this a problem that can be solved?
Question #2: What tools do I have to solve the problem?
What did you hear?

Questions? Let us know!

- Dawn Johnson: Dawn@CRFusa.org
- Nelly Rojas Moreno: Nrojas@liftfund.com
- Michelle Volpe: MVolpe@bostoncommunitycapital.org
- Kristen Stambach: Kristen@fourbands.org
- Leslie Hoffman: Leslie@LEHConsultingGroup.com
And before you go...

*Please complete your session evaluation!*

You can find it in the Conference app.