

JOIN

LEAD



OCTOBER 14–17, 2014 • THE SHERATON DOWNTOWN DENVER, COLORADO

# Stretching Your Resources with Interns and Volunteers

October 15, 2:15 – 3:45 PM



## Introduction

- Goals for this session
  - Discuss programs and partnerships through which CDFIs are expanding capacity and talent with limited budgets
    - AmeriCorps programs
    - Partnerships with colleges and universities
    - Internship programs
  - Interactive Discussion/Q&A with the audience
    - Questions for presenters
    - Discussion about resources for the CDFI industry





## **Session Presenters**

- Beth Lipson, Opportunity Finance Network
- Johanna Anderson, Four Directions Development Corporation
- Joan Brodhead, Community First Fund
- Rosa Rios Valdez, BCL of Texas





# **AmeriCorps Programs**

- Three types of AmeriCorps Programs
- CDFI Experiences with AmeriCorps
- Strengths, Challenges, and Best Practices





# Partnerships with Colleges and Universities

- Integrating opportunity finance into college and university programs:
  - Curriculum
  - Jobs and Internships
  - Research opportunities
- New resources for CDFI industry
- CDFI experiences







## CDFIS AND UNIVERSITIES



#### OVERVIEW

30 th anniversary

The opportunity finance movement aligns capital with justice. It's led by mission-driven community development financial institutions (CDF1z) across the country working in low-income, low-wealth, and other disadvantaged communities. This is a growing movement, with countless opportunities for students, professors, and administrators to get involved. We invite you to join us!







LEARN JOIN LEAD

#### **CAREERS**

Interested in working in the CDFI Industry? CDFIs operate in all 50 states and are constantly on the lookout for passionate and talented individuals from a variety of majors who are committed to their mission.

Learn more about careers in opportunity finance for students below.

**Entry Level Positions** 



Here are some of the areas in which students could potentially get involved:

#### LENDING AND INVESTING

Areas of Study: Business, Accounting, Finance, Real Estate

#### Description:

Lending and investing is the main function of CDFIs. While titles vary by CDFI, employees in this field usually begin as loan administrators and work their way up to junior and senior loan officers, followed by loan managers. Loan administrators maintain loan documents and files, including closing documents, while loan officers source and underwrite loans and interact with borrowers. Sometimes, a separate group of people working in asset management are responsible for ensuring compliance and collecting information after a loan has been issued, but sometimes loan officers do this as well. Working in lending and investing for a CDFI is a great opportunity for students who want to have an impact on local communities often overlooked by traditional financial institutions.





# **Internship Programs**

- Intern Recruitment
- Best Practices for internship
- Strengths and Challenges
- Example programs





# **Internship Programs**

## **Best Practices**

- Develop a clear project plan (goals and deliverables)
- Provide opportunities for the intern to learn about the CDFI's mission and vision and about the CDFI industry
- Provide opportunities to work on projects with other Interns and/or other junior staff
- Identify upfront one or more areas of professional development that the intern would like to explore through his or her internship
- Bring Intern to meetings and calls to learn about various aspects of the team or organization. Assign tasks (e.g., note taking, research) to provide value-added work from their participation.







## **INTERNSHIPS**



#### OVERVIEW

OFN offers several internships across the organization for graduate and undergraduate students. The summer-long experience offers a unique opportunity to learn about the CDFI industry and to sink your feeth into meaningful projects that help transform low-income, low-wealth, and other disadvantaged communities.

While learning about our industry, get hands on experience in financing, strategic consulting, strategic communications, development, knowledge sharing, and corporate finance. As an intern in one of these areas, you'll perticipate in departmental initiatives and

Overview
FAQs
Teatmonale
20th Fitematips
A Day in the Life of an Offil Intern





## **Questions and Discussion**

- What programs, initiatives, or resources regarding talent development would you be interesting in OFN exploring for the CDFI industry?
  - Web-based resources that house information for job and internship applicants interested in the opportunity finance industry
  - National internship and/or fellowship program in opportunity finance, similar to AmeriCorps designed to introduce young, diverse talent to CDFI industry
  - Curriculum for emerging talent (online or in-person)





## **Contacts**

Beth Lipson blipson@ofn.org

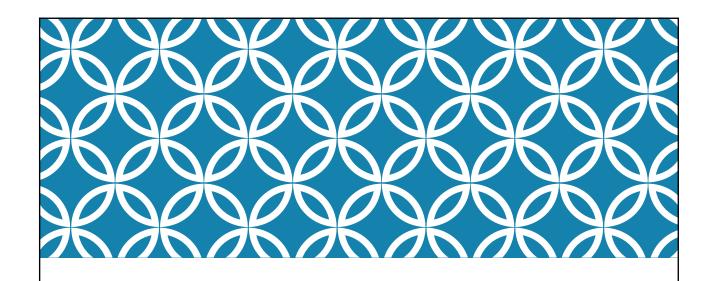
Johanna Anderson janderson@fourdirectionsmaine.org

Joan Brodhead <a href="mailto:jbrodhead@commfirstfund.org">jbrodhead@commfirstfund.org</a>

Rosa Rios Valdez <a href="mailto:rriosval@bcloftexas.org">rriosval@bcloftexas.org</a>







# INTERNS AT BCL OF TEXAS

OFN Oct. 15, 2014

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- \$ 20 billion Endowment\*
- \$139 million Endowment
- \$ 82 million Endowment
- \$ 10 million Endowment

University of Texas Texas State University St. Edwards University

Huston Tillotson University

5% AA, 20% Asian, 23% Hispanic

42% Ethnic enrollment

35% Hispanic enrollment

69% African American

 $<sup>\</sup>ensuremath{^{*}}$  Highest of any public university in America.

## **SELECTION CRITERIA & BENEFITS**







#### Junior in College up to Masters candidate

- Complete Application &
- Resume

  Come for an Interview
- Sign an Internship Agreement
- Complete an expectations review

## Importance of Collaboration & Accomplishment

- Accept a Semester
   Project to complete with
   Supervision
- Projects require ideas recommendations to achieve scale

#### Perks

- Job Title relevant to work project
- Business cards & listing on staff website
- Photo & mention on website
- 3 day expense paid (Fall) engagement training
- Appreciation Luncheon

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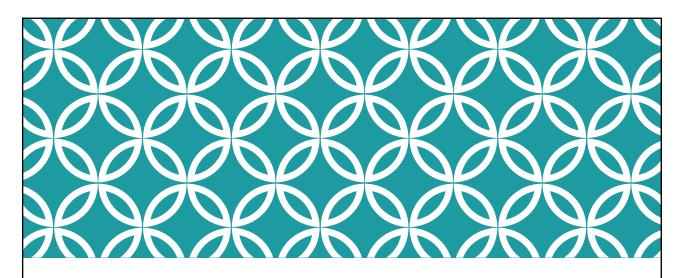
#### **BRIGHT TALENT POOL**

#### **Business Development & Lending -**Assist with customer analysis and program development.

Marketing & Outreach - Assist the marketing team with campaigns, social media, marketing material production and event planning.

**Community Programs -** Assist the homeownership staff with application packaging, program development, and coordinating special projects.





#### VALUABLE ON-THE-JOB SKILLS:

CREATE, DEVELOPED, IMPLEMENTED, COORDINATED, LAUNCHED/PILOTED NEW LINE OF BUSINESS, LEARNED

An Extension of the BCL Staff

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#### Green Business Leader & Corporate HR Plan

Lakisha Fredericks

Business Degree - 2010 Job with BCL



#### Launch of EVOO Social Enterprise/Fiscal

Manuel Morales

Business Degree - 2012 Job with BCL



#### Launch new Consumer Loan Product

Lucas Martir

BA Degree State University of NY – small business /entrepreneurship – 2014 Vista

## **SUCCESS STORY**

Alesha Larkins came to BCL to intern in general management. She has a degree in Biology and is from Nebraska.

After 4 months with BCL, CEO offered Alesha a job as Executive Assistant.

Alesha and the CEO established:

- Corporate resource development tracking system
- Compliance Report Schedule/Monitoring
- Internal & External Communications
- Green Loan Fund
- Green Company Designation



Alesha Larkins, Director of Communications

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BCL OF TEXAS CELEBRATES
COLLEGE COLORS

First Friday of September



At BCL of Texas everyone works hard and we make time to have fun

#### Thank you

Rosa Rios Valdez 1-888-241-2215